

Case Study

Pineshield Health and Social Care Services

Pineshield homecare services have been providing support services to the Cardiff, Newport and Vale of Glamorgan areas for over 15 years. As an independent social care agency, Pineshield are able to offer a wide range of services to those in need.

With a team of highly skilled staff, to provide customers with quality of care. Whilst involving the service user along the way to allow independence, dignity and choice. Pineshield approached BG Healthcare to assist with plan to make the transformation from Basic social care provider to become a care provider that had a suite of healthcare skills and services to enhance the overall offering.

BG Healthcare aimed to deliver a 3-year proposal to support Pineshield through change and transformation.

We focused our attention on

- Standards
- Integration Partners
- Technology Reviews
- Training and Upskilling staff
- Tenders
- Change Management Models

Outcome

We presented a service development plan that was aligned to the local training and skills needs. Onto this we ensure we had identified the most relevant tools and technologies for the staff to engage with through the process.



The resulting report and timeline plan included insights into a number of technologies paying particular attention to:

- **Virtual Helpers**
- **Medication Adherence**
- **Patient Engagement Tools**
- **Disease Detection Tools**
- **Health Analytics Data & AI**

The team from BG Healthcare have helped us position our business for social and health care integration. After spending time with us understanding what we wanted to achieve, they provided a comprehensive, tailored scan of the marketplace with next step options – just what we wanted. We were very happy with what the team delivered and now have a strong plan of what we are looking to do to take our business forward.

- James Dwyer on working with BG Healthcare

BG Healthcare

Riverside innovation Centre, Castle Drive, Chester, United Kingdom, Ch1 4SL



+44 (0) 7974145186



<http://www.bryangriffiths.com>



info@bryangriffiths.com



[@brygriffiths](https://twitter.com/brygriffiths)



BG Healthcare Consultancy



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